

**Priority Performance 2013/14 - Quarter 1 Performance**

Ref. No.	Key Performance Measure	Historical Performance	Last Year's Performance	Current Performance	2013/14 Target	Progress against Target	Target RAG	Performance this time last year	Percentage improvement / decline	Benchmarking		
		2011/12 Result	End of Year 2012/13	Qtr 1 2013/14						London Average	National Average	
<b>Ensure every child is valued so that they can succeed</b>												
1	16 to 18 year olds who are not in education, employment or training (NEET)	6.5%	5.4%	7.6%	<6%	Off target	A	6.2%	↓	1.4%	4.7%	5.8%
2	Care leavers in employment, education or training	40.4%	56.4% (Provisional)	44.1%	60%	Off target	R	33.3%	↑	10.8%	66%	61%
3	Children's Social Care Assessments completed within timescales (45 days)	Not applicable	Not applicable	48.1%	To be confirmed		N/A	New indicator definition for 2013/14			Data not available	
4	Timeliness of children in care placed for adoption following an agency decision that the child should be placed for adoption	63.6%	66.7% (Provisional)	100%	To be confirmed		G	100%	↔	0%	71.5%	74.0%
5	The number of CAFs / FCAFs initiated	818	647	162	750	On target	G	214	↑	24%	Local measure	
6	The percentage of primary schools rated as outstanding or good	59%	64%	64%	> 65%	On target	A	59%	↑	5%	73.8%	68.8%
7	The percentage of secondary schools rated as outstanding or good	67%	89%	89%	> 65%	Exceeding target	G	67%	↑	22%	79.5%	66.2%
<b>Reduced crime and the fear of crime</b>												
8	The number of domestic violence offences	1706	1588	430	Reduction	Off target	R	384	↓	12%	Local measure	
9	Repeat incidents of domestic violence	22.0%	21%	26%	28%	On target	A	25%	↓	1%	Data not available	
10	The number of violent crimes	5424	4,680	1,124	Reduction	On target	G	1,211	↑	7.2%	Local measure	
11	The number of serious youth violence offences	236	145	31	Reduction	On target	G	42	↑	26.2%	Local measure	
12	The number of residential burglaries	1710	1,835	401	Reduction	On target	G	406	↑	1.25%	Local measure	
<b>Improve health and wellbeing through all stages of life</b>												
13	Percentage uptake of MMR vaccination (2 doses) at 5 years old	81.96%	85.5%	Data not yet published	95%	n/a	n/a	85.53%	n/a	n/a	80.4%	88.0%
14	Percentage uptake of DTaP/IPV vaccination at age 5	82.65%	86.4%	Data not yet published	95%	n/a	n/a	85.32%	n/a	n/a	79.8%	89.0%
15	Number of successful smoking quitters aged 16 and over	1242	1,480	200 (provisional)	1,475	On target	G	155	↑	29%	1213	944
16	The number of leisure centre visits	993,039	1,101,565	306,907	1,105,000	On target	G	278,620	↑	10%	Local measure	
17	The number of Active Age (over 60's) leisure memberships	3,123	3,245	3,245	3,800	Off target	R	2912	↑	11%	Local measure	
18	The proportion of spend on care and support in the home via direct payments	51.6%	49.07%	61.3%	> 50%	On target	G	40.63%	↑	20.7%	Data not available	
19	The number of people with a Delayed Transfers of Care that are the fault of adult social care (per 100,00 population)	4.29	2.38	0.75	< 3.3	On target	G	4.1	↑	82%	n/a	3.3
<b>Creating thriving communities by maintaining and investing in new and high quality homes</b>												
20	Average time take to re-let local authority housing (calendar days)	29 days	43 days	63.33 days	30 days	Off target	R	31 days	↓	104%	Local measure	

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21	The number of homeless applications accepted	246	664	228	Not applicable			48	n/a	n/a	359.4	n/a
22	The number of households living in temporary accommodation	1155	1188	1247	Not set	n/a	n/a	1172	n/a	n/a	1189	n/a
23	The number of empty dwellings returned to use through GLA funding	New PI for 2013/14	New PI for 2013/14	2	60 by 2014/15	Off target	R	n/a	n/a	n/a	Local measure	
<b>Maximise growth opportunities and increase the household income of Borough residents</b>												
24	The percentage of economically active people in employment	64.3%	62.9%	Data not yet published	2%-3% gap with London average	Off target	R	64.9%	n/a	n/a	69.5%	70.9%
<b>A well run organisation</b>												
25	The percentage of Council Tax collected	94.1%	94.6%	29.40%	93.5%	On target	G	29.4%	↔	0%	96.43%	97.37%
26	The percentage of rent collected	95.5%	96.95%	97.49%	96.5%	On target	G	97.18%	↑	0.3%	Data not available	
27	The time taken to process Housing Benefit / Council Tax benefit new claims	20.05 days	23 days	28 days (provisional)	27 days	On target	A	18.31 days	↓	53%	25 days	24 days
28	The time taken to process Housing Benefit / Council Tax benefit change events	13.7 days	21 days	16 days (provisional)	15 days	On target	A	20.38 days	↑	21.5%	12 days	11 days
29	The percentage of land that has unacceptable levels of litter	7%	4%	Not yet available	7%	n/a	n/a	6%	n/a	n/a	Local measure	
30	The percentage of household waste that is recycled or composted	29.49%	26.38%	28.84%	31%	On target	A	29.92%	↓	1.08%	Local measure	
31	The average number of days lost due to sickness absence	9.06 days	9.76 days	8.70 days	8 days by Sept 2014	On target	A	9.04 days	↑	4%	Local measure	
32	The percentage of Stage 1 complaints responded to within deadline	60%	76%	67%	80%	Off target	R	73%	↓	6%	Local measure	
33	The percentage of Stage 2 complaints responded to within deadline	58%	64%	49%	80%	Off target	R	70%	↓	21%	Local measure	
34	The percentage of Stage 3 complaints responded to within deadline	71%	84%	67%	80%	Off target	R	90%	↓	23%	Local measure	
35	The percentage of member enquiries responded to within deadline	82%	82%	87%	80%	Exceeding target	G	80%	↑	7%	Local measure	
36	The percentage of employees who would recommend the Council as a good employer	44.5% (Feb 2012)	48.6% (Jan 13)	58.7% (May 13)	Target not set	n/a	n/a	44.5% (Feb 12)	↑	14%	Local measure	
37	The current revenue budget account position (over and under spend)	£2m under spend	£3.11m under spend	£6.234m under spend (incl. £5.2m surplus)	Balanced budget with additional £5.2m general	On target	G	£0.95m over spend	↑	556%	Local measure	
38	The percentage of the planned in year capital programme delivered in year	Data to be confirmed	78% delivered	Forecast of 100%	100%	On target	G	99%	↑	1%	Local measure	